

SSP Managed Service

Flexible IT hosting and application managed service.

SSP Managed Service delivers savings of up to 55% for some of our customers.

Your challenges.

Adapting your IT infrastructure to support growth is a key challenge for any insurer. Rising costs of running front/back-office systems are matched by the critical nature of backups and data protection. Combined with the need by the FSA to demonstrate a robust disaster recovery solution, what was once a low-risk process is now a high-risk yet essential requirement.

Customers also increasingly demand 24/7 access to their insurance, with online service levels guaranteed by SLAs, gauged by your ability to service peak loads, and scalable to support aggregator channels. As you expand your web presence and make more use of integrated, web-based applications, your infrastructure will become ever more complex.

In short, expanding your IT means there is a greater need to outsource the management of your core applications and infrastructure.

Your solution: SSP Managed Service.

SSP Managed Service is a comprehensive solution that provides a scalable, flexible and secure IT hosting and application managed service, enabling you to expand your IT infrastructure as and when you need.

Major advantages.

- We treat your IT issues with the care with which we would our IT issues.
- It allows us to be proactive to service issues, rather than reactive.
- It provides an infrastructure that most small to medium-sized insurers would not be able to afford, through its shared infrastructure.
- It enables us to provide faster response times and higher service levels.

A large, stylized red arrow graphic that starts from the bottom left and points towards the top right, curving slightly. It has a gradient from dark red to bright red.

Performance without the drama.

SSP Managed Service allows you to concentrate on running your business, rather than your IT infrastructure.

Keeping it simple in a complicated world.

To meet a variety of business requirements, we provide four different offerings, so you can budget on fixed, predictable costs.

For smaller businesses and Tier 3 insurers, we offer a cost-effective, entry-level option to share our storage area network (SAN) – although we will never share insurers' details between servers. For larger insurers, we can provide a completely dedicated SAN. Both options are hosted by SSP, with the optional extra security of a 48-hour disaster recovery service.

A further two options are provided through a hosted service and a third-party, Tier 3 hosting centre. These provide greater service levels, higher availability and faster response times, with a 2-hour disaster recovery service.

With a range of hosting solutions, we can provide a fully managed service that includes insurer-dedicated application servers, all third-party software (SQL, Oracle, DB2), and operating system management. We also provide application and full technical support.

Key benefits.

- **Focus on business rather than IT:** SSP Managed Service allows you to concentrate on running your business, rather than your IT infrastructure.
- **Reduce costs, improve efficiency:** SSP Managed Service delivers savings of up to 55% for some of our customers.
- **Efficient use of resources:** Frees your IT staff from routine tasks, so they can be more efficiently deployed.
- **Secure infrastructure:** SSP provides high levels of physical security, using state-of-the-art control systems for fire, flood, security, back-up power generators and redundant backbone connections.
- **Disaster recovery:** SSP Managed Service provides quick recovery in the event of a power outage or natural disaster.

For further information on SSP Managed Service for insurers, call us now on **0800 590 705** or visit www.ssp-worldwide.com/sspforinsurers

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