

# SSP Select Insurance

Simplifying a complex environment.

“We selected SSP after a comprehensive search and assessment process. The SSP solution is very flexible, scalable and cost-effective.”

Bao Viet Holdings

## Your challenges.

### Driving profitable growth.

As an insurer, driving profitable growth is your priority. But regulatory pressures, customer demands and the challenging economy make this difficult. A sustainable solution to meet the challenges of this complex environment is needed – but we understand that many insurers have niche, sophisticated requirements in order to drive growth. A ‘one-size-fits-all’ solution is, therefore, not always the answer.

### Connecting with your market.

Increased connectivity between businesses, trading partners and customers give rise to new opportunities and challenges. Foremost amongst these is building links with brokers, aggregators and online intermediaries – links that allow immediate access and on-demand service for brokers and customers alike. And achieving this cost-effectively, with minimal disruption, will be crucial for ensuring that you stay ahead of the market.

### Streamlining your operations.

It’s vital to focus your efforts on meeting your challenges, not on your operating model. So finding an IT system to help you drive profitable growth, while enhancing your agility, is paramount. However, considering your complex needs while replacing your legacy system with a tailored solution can itself be a key challenge.

## Your solution: SSP Select Insurance.

SSP Select Insurance is our cutting-edge insurance IT solution that puts you in control of building the systems that will future-proof your business.

Whether you take a hands-on approach to creating your IT package, or you’re part of a large company with particularly niche needs, SSP Select Insurance is a flexible and modular end-to-end software package. Its components are pre-built to cover all aspects of your required functionality. As a web-enabled solution, SSP Select Insurance helps you address your priorities by enhancing or replacing your legacy infrastructure with minimum impact on your business.

As opposed to the complete, ‘insurance in a box’ solution of SSP Pure Insurance, SSP Select Insurance is a kit. It gives you the choice to add or remove any element as required, custom-building your own insurance IT system. Whether you decide to deploy it as a complete system, or to handpick components according to your most important business challenges from a range of deployment and sourcing options, you choose how to configure and integrate the system into your own current processes.

A large, stylized red ribbon graphic that curves from the bottom left towards the center of the page.

**Performance** without the drama.

SSP Select Insurance is secure and accessible 24/7.

### Advanced technology to help you stay ahead.

SSP Select Insurance uses the latest open-architecture technology, built to IAA standards and frameworks in collaboration with IBM, designed to integrate easily into any distribution channel and business process. It also gives you a number of options for legacy replacement, from full 'rip-and-replace' to an 'enhance-and-evolve' option.

At the same time as being flexible, SSP Select Insurance is secure, accessible 24/7, constantly updated and helps speed the adoption of a service-orientated architecture (SOA) enterprise. In short, it helps you stay ahead of the curve and respond to the changing demands of your market, today and tomorrow.

### The building blocks of a perfect IT package.

SSP Select Insurance is based on open, component-based technology. Widely compatible with your business processes, the Java-based infrastructure combines enhanced functionality with intuitive, on-demand access. A range of components brings specific benefits to your business – simply select, combine and create an IT system tailored to your priorities.

### SSP Select Policy: Administer policies the right way for your business.

Flexible, seamlessly integrated, channel-neutral, on-demand and comprehensive: an intuitive, browser-based interface masks a feature-packed component offering every function for controlling policies. Designed to co-exist with your current systems, SSP Select Policy streamlines processes for efficiencies in administration and underwriting.

SSP Select Insurance is based on open, component-based technology, its Java-based infrastructure combining enhanced functionality with intuitive, on-demand access.

### SSP Select Composer: Getting your products to market faster.

Fast, intuitive and business-friendly: SSP Select Composer is a product composition tool that seamlessly integrates with your current or new processes. It enhances productivity by giving business users complete control of the process, eliminating any coding requirements. It has the agility to cater for any product structure, the responsiveness to cost-effectively meet changing needs and a speed to market greater than that predicted by experts – including Microsoft itself.

### SSP Select Contact: Helping you manage your relationships.

Bringing simplicity, flexibility and order to customer relationship management, anywhere in the world. Our intelligent SSP Select Contact component gives you a single view of customers and relationships across your business, channels and trading partners. It maximises up-sell and cross-sell opportunities, enables multiple communication and co-ordination routes, and provides more effective insight and customer service.

### SSP Select Finance: Automated, efficient and compliant finance.

Cost-effective automation, multi-currency capability, configurable commission and charging, alongside full accountability. For any aspect of finance, SSP Select Finance has you covered. From automated receipt and policy reconciliation to flexible payment, secure authorisation and audit to a full payment history, query handling and FSA reporting, you'll always have access to what's important – the numbers.

SSP Select Reinsurance simplifies the complex administration of reinsurance.

## SSP Select Claims: Delivering more than simple claims management.

The SSP Select Claims component drives down costs, boosts quality, builds third-party relationships and simplifies the whole process through a choice of interfaces. Even more importantly, by tracking all claim activities through business process management and service targets, it supports best practice from First Notice of Loss (FNOL) to closure.

Add to this full integration with other components of SSP Select Insurance, a comprehensive, configurable security suite, including the ability to attach notes, images and sound files to reports – and you have a powerful component for any insurance IT package.

## SSP Select Reinsurance: Guiding you through the process of reinsurance.

SSP Select Reinsurance simplifies the complex administration of reinsurance. Extensive functionality, designed around the way you work, gives you complete control of all reinsurance classes, programmes, worksheets, and faculty and treaty arrangements.

Comprehensive support for contract details, participants and specific treaty financials entry, coupled with automated calculation of premiums and claims cessions, and the ability to add reinsurance brokers or other participants, creates a secure, accurate, centralised hub for all your reinsurance processes.

For further information on SSP Select Insurance, call us now on **0800 590 705** or visit [www.ssp-worldwide.com/sspforinsurers](http://www.ssp-worldwide.com/sspforinsurers)

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