

**NEWS RELEASE:
FOR IMMEDIATE PUBLICATION**



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SSP completes BIBA System Resilience Review

SSP today confirmed that it has successfully completed and passed the BIBA Broker Supplier Resilience Assessment visit.

BIBA commissioned NCC Group to carry out an independent investigation into the disaster recovery and continuity plans of all the major suppliers to the UK broker market, using the key principles of its Availability Framework. The results of the assessment provide confirmation of resilience that brokers can use as part of their due diligence when selecting a software house partner, or deciding whether to renew / extend their existing relationships.

Leading UK broker One Call Insurance (One Call) is a great example of the multitude of brokers who have made this decision recently, renewing its contract with SSP for a further three years.

Speaking about the deal, Oliver Rose, Director at One Call, said:

"I am delighted to extend our relationship with SSP. For over 15 years, SSP has provided One Call with its core broking platform, putting us in a stronger competitive position and enabling us to achieve significant growth."

Adrian Coupland, Customer and Marketing Managing Director, said:

"We have always welcomed the increased scrutiny of software houses by BIBA, and worked openly and co-operatively with NCC Group to ensure the assessor could review all our relevant policies, procedures and operations.

"Our priority and focus is on delivering a first class service to our customers, and we won't rest until they tell us this is the case, as One Call has. We have invested heavily in enhancing our technology and resources to provide market-leading levels of service, and are committed to building any learnings from the audit into the way we operate as we continue to strive for excellence."

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Notes to editors

About SSP

SSP is a global provider of technology systems and solutions across the entire insurance industry, using our expertise to enable our customers to transform their business and increase their profitability. SSP provides core technology solutions, distribution and trading capability, advanced analytics and solution delivery. We work with 8 of the top 10 UK insurers, 4 of the top 10 global insurers and over 40% of UK brokers. Our unique position in the market, including the largest market share of UK e-trading, enables us to provide leading data insight and unrivalled distribution. With over 30 years' experience, our knowledge, talent and technology capabilities deliver innovative results that make us the partner of choice for our customers.

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